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# VILLA @ GROOTBOS – KING PROTEA RACK RATES

01 May 2023 – 30 April 2024 ALL BOOKINGS AND RATES ARE SUBJECT TO THE TERMS AND CONDITIONS AS PER GROOTBOS ACCOMMODATION ENTERPRISES (PTY) LTD

MONTHS VALID	RACK RATE
MONTHS VALID	01 May – 15 December 2023
	,
	& 16 January – 30 April 2024
Rate per night (1-4 guests)	R 128 800.00
Rate per night (5-8 guests)	R 168 000.00
Rate per night (9-12 guests)	R 184 800.00

MONTHS VALID	RACK RATE
	16 December 2023 – 15 January 2024
Rate per night (1-4 guests)	On request
Rate per night (5-8 guests)	On request
Rate per night (9-12 guests)	On request

# Villa @ Grootbos

- 2 Master-Suites with en-suite bathroom (bath, shower and outside shower)
- 3 Luxury Bedrooms with en-suite bathroom (bath and shower)
- 1 Luxury Bedroom with en-suite bathroom (shower only)
- 2 Lounges with satellite TV
- 1 fully equipped kitchen with storeroom and scullery
- Dining Room, Breakfast area
- 2 outside BBQ areas, 1 inside BBQ area
- Outside pool
- 1 Media Room with big screen and projector
- 1 fully equipped office with internet access and telephone
- 1 Gym, Wine Cellar, Large outside decks
- Own landing strip suitable for helicopters and small planes

## RATES ARE BASED ON FULL BOARD

- Accommodation for a maximum of 12 guests (fully serviced)
- Welcome drink served upon arrival
- Breakfast buffet with full English breakfast menu
- Light Lunches
- 5-course dinners or South African Braai
- All drinks including spirits, liqueurs and soft drinks. The only drinks excluded are French champagne and premium wines.
- Private guide for the duration of the stay with private vehicle
- Private chef for the duration of the stay (available for breakfasts, lunches and dinners)
- Laundry and valet service
- Horse riding for non- and experienced riders (please note that the weight limit is 90kg/198lbs per person) children under the age of 12 are only allowed on guided pony rides
- Guided Walks including fynbos nature tours and Milkwood walks
- Nature, marine & coastal drives including the Walker Bay Nature Reserve, De Kelders cliff walk, Klipgat Cave combined with seasonal land-based whale watching (whale watching especially during June December)
- Various maps of the reserve and the area for self-guided walks
- Transfers to/from all activities
- Day trip to Cape Agulhas, the most southern tip of Africa
- Shopping Excursions to Hermanus
- Wine tasting at a wine estate

# Grootbos Accommodation Enterprises (Pty) Ltd.

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# RATES EXCLUDE

- Premium wines, French champagne, purchases from the Gallery at Forest Lodge, telephone calls, air and road transfers, spa treatments

# ADDITIONAL TOURS AND SERVICES (for the guest's own account):

We can arrange additional services and tours in advance or during the guest's stay:

- Boat trip to Dyer Island combined with seasonal whale watching (June December).
- Shark Cage Diving
- Scenic Flights
- Fat Biking, Spa Treatments, Lady Stanford River Cruise
- Beach Horse Riding
- Golfing excursions
- Road and air transfers (own landing strip) from Cape Town

CANCELLATION POLICY FOR ACTIVITIES NOT INCLUDED IN THE ABOVE RATE AS WELL AS SPA TREATMENTS <u>Shark Cage Diving, Whale Watching Boat Trip, Scenic Flights, Beach Horse Riding, Wine Tours, Private Guides, Fat</u> <u>Biking, Lady Stanford River Cruise:</u> Any cancellations within 7 days will incur a cancellation fee of 100%. <u>Please note that Shark Cage Diving and Whale Watching Boat Trip do not operate on the 25<sup>th</sup> of December and 01<sup>st</sup> of <u>January each year.</u></u>

### CONTACT DETAILS

Tel. +27 (0)28-384 8000 Fax. +27 (0)28-384 8042 Reservations Manager – Florentina Heger:

florentina@grootbos.co.za

# BANK DETAILS

Grootbos Accommodation Enterprises (Pty) Ltd First National Bank Hermanus Account No. 52470024996 Branch Code. 200412 Swift Code. FIRNZAJJ

## **PAYMENT INFORMATION**

Accommodation accounts require payment 60 days prior guests' arrival. Preferred Credit Cards: Visa, AMEX and MasterCard (no Diner's Club Cards accepted)

# **TERMS & CONDITIONS**

- Rates include VAT @ 15% and are quoted in SA Rand (subject to changes).
- Rates **exclude** Conservation Contribution of R 250.00 per adult per day.
- All reservations require pre-payment 60 days prior to day of arrival of guests. Grootbos reserves the right to cancel the booking should payment not be received.
- All requests, confirmations and cancellations only valid if in writing.
- Provisional bookings will <u>only be held for a maximum of 7 working days</u>; thereafter the booking will automatically be released.
- 50% deposit is paid on confirmation and 50% paid 60 days prior to day of arrival. Therefore full pre-payment prior to arrival. Should the reservation be made less than 60 days prior the day of arrival, full pre-payment is required upon confirmation. Grootbos reserves the right to cancel the booking should payment not be received.
- Only extras will be settled on departure.
- Rates are not guaranteed until the booking is confirmed.
- We strongly recommend a minimum stay of 2 nights throughout the year.
- No pets allowed.
- Preferred Credit Cards: VISA, Mastercard & AMEX (no Diner's Club Cards accepted)



# CANCELLATION POLICY

The cancellation fee is a percentage of the full accommodation account.Date of confirmation up to 121 days prior to travel: 5% cancellation fees120 to 61 days prior arrival50%60 to 0 days prior arrival100%

### PEAK SEASON: 16 December 2023 – 10 January 2024

- An initial non-refundable deposit equal to one night's accommodation and conservation levy to be paid upon confirmation.
- The balance of the payment is due by 01<sup>st</sup> September 2023.

No refund will be granted for cancellations thereafter.

#### **COVID-19 / FORCE MAJEURE TERMS AND CONDITIONS**

Should guests not be able to travel due to COVID-19 or any other situation caused by force majeure, we will waiver the cancellation fees as stated above up to 14 days prior to arrival of guests. Any deposit or full payments made will be refunded. For any confirmed bookings that want to postpone to different dates, please contact Reservations for Terms & Conditions.

## INSURANCE

We strongly recommend to every guest to be adequately covered by comprehensive travel and medical insurance covering at least injury, death, medical costs, emergency evacuation, repatriation, loss of or damage to personal belongings (due to theft or otherwise) and cancellation.